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OFFICE OF THE
EXECUTIVE SECRETARY

June 20, 2000

VIA HAND DELIVERY

Mr. David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

Re: *Contract Service Arrangement No. TN00-1856-00*
Docket No. 00-00402

Dear Mr. Waddell:

This is to confirm the statements I made concerning the termination liability provision in the above-referenced contract service arrangement. As set forth in the Addendum signed by the customer and filed with this CSA, if the customer terminates this CSA early, the only liquidated damages due would be the \$323 contract preparation charge referenced in Note 1 of the Rates and Charges section of this contract. This service-specific CSA provides the customer with flat rate business service. There is no tariffed termination liability provision set forth in the tariff for that service.

Please do not hesitate to call if you have questions.

Very truly yours,

Guy M. Hicks

GMH/jem